



# **Warranty and Return Policy Information**

BEVELLING MACHINES EUROPE s.r.o. warrants the BEVELERS to be free from defect in materials and workmanship for a period of 1 year, standard warranty (2 or 5 years warranty by machine type) from the date of shipment to the user. If the product fails to perform in accordance with the product specifications, BEVELLING MACHINES EUROPE s.r.o. will repair or replace, at its option, the defective materials or parts. BEVELLING MACHINES EUROPE s.r.o. will pay customary freight charges from BEVELLING MACHINES EUROPE s.r.o. to the customer location only. This warranty does not cover damage caused by accident, misuse, abuse, alteration and other defects not related to material or workmanship. To exercise your rights under this warranty, contact BEVELLING MACHINES EUROPE s.r.o.

The user/owner must operate the equipment in strict accordance with the most recent User Manual and any additional training or training materials provided by BEVELLING MACHINES EUROPE s.r.o. designated representatives.

The user/owner of this equipment shall have sole responsibility and liability for any injury to person or damage to property resulting from: 1) Operation not in accordance with supplied operating instructions, 2) Maintenance not in accordance with authorized representative, 4) Modification of the equipment or accessories and 5) Use of damaged or unauthorized components and accessories.

### **Bevelling Machines Europe s.r.o.**

distributor of bevelling machines
U Habrovky 247/11, 140 00 Praha 4
Czech Republic

Email: info@bevellingmachines.eu

Website: www.bevellingmachines.eu

# **Terms of Business**

### **Business Hours**

Our Office in Prague is open from:

7:30 AM - 4:00 PM Monday - Friday

Phone office: +420 778 489 050

#### **How to Order**

You may place an order by e-mail: info@bevellingmachines.eu.

## **How We Ship**

Most orders are shipped by TNT or DHL. Transport is for FREE in EU.

## **Methods of Payment**

Payment will be made by money transfer to our account.

Orders placed for items in stock will be shipped immediately after payment.

## **Satisfaction Guaranteed**

If you are not completely satisfied with one of our products you may return it any time within 30 days of the date of Sale for a hassle-free refund of the amount paid for the product. We only specify that the product not be used, damaged, missing components or manufacturer's documentation. Refunds do not include shipping costs. On exchange of defective products, BEVELLING MACHINES EUROPE s.r.o. will pay for shipping on the outbound replacement product only. Special order or non-stocking items are specifically exempted from this policy and will be assessed an appropriate re-stocking charge. Place your name and order number on the package for efficient identification, and insure all returns for your protection. Please note that we do not pay the shipping charges involved in returning goods.

### Bevelling Machines Europe s.r.o.

distributor of bevelling machines

U Habrovky 247/11, 140 00 Praha 4

Czech Republic

Email: info@bevellingmachines.eu

Website: www.bevellingmachines.eu

# **Damaged Shipments**

All shipments should be inspected at the time of delivery. Obviously damaged packages should be refused. If your damaged shipment was delivered by TNT or DHL, please contact the freight carrier at the phone number on the carrier's bill. After contacting the carrier, please call BEVELLING MACHINES EUROPE s.r.o. for further assistance with the damaged shipment, and to make arrangements for a replacement.

## **Trademarks**

N.KO MACHINES All rights reserved. All manufacturers' names, numbers, symbols and descriptions are used for reference purposes only, and It is not implied that any part listed is the product of these manufacturers or approved by any of these manufacturers.

### **Bevelling Machines Europe s.r.o.**

distributor of bevelling machines

U Habrovky 247/11, 140 00 Praha 4

Czech Republic

Email: info@bevellingmachines.eu

Website: www.bevellingmachines.eu